



Babble Cloud Robocall Mitigation Plan

Babble Cloud utilises services provided by well-known providers Bandwidth and DIDWW. Both providers have implemented their own stringent Robocall mitigation procedures.

Bandwidth's (formally VoxBone SA) mitigation plan is filled under RMD0003702, FRN 0021092331
DIDWW mitigation plan is filled under RMD0003808, FRN 0031090475

In addition to all the steps our providers are already taking, as part of Babble's day to day business processes we ensure:

Responsible Selling

We do not knowingly engage with customers whose business originates Robocall traffic.

Customer Validation

We have processes in place to ensure proof of address/number ownership for any new customers coming on board.

Monitoring

Babble has processes in place to identify and review peaks in customer traffic profiles to identify patterns consistent with robocall traffic. Account suspension/termination will be swiftly actioned if Robocall traffic is identified.

Traceback

We comply with any information requests from authorities in a swift fashion and will do our utmost to cooperate with any entity investigating Robocall traffic.