

Fidalgo Networking, Inc RoboCall Mitigation Plan

This Robocall Mitigation Plan is submitted by Fidalgo Networking, Inc. pursuant to the provisions of 47 CFR § 64.6305 adopted by the Federal Communications Commission (FCC) which require all “voice service providers” to establish a “robocall mitigation plan”.

We here-by declare that all calls that are ORIGINATED on our network are subject to this Robocall mitigation program. We declare that any prior certification has not been removed by Commission and we have not been prohibited from filing in the RMD. We are fully implementing STIR/SHAKEN on the IP portions of our network.

We will respond fully, within 24 hours, to all traceback requests from the Commission, law enforcement, and the industry traceback consortium. We also will cooperate with any such entities in investigating and stopping illegal robocallers that use our service to originate, carry, or process illegal robocalls.

The “reasonable steps” we are taking to avoid the origination, carrying or processing of illegal robocall traffic is as follows.

- a) We make sure we know the customer, we get to know them, and make sure they are trustworthy and local to us. Most of our VoIP clients are friends or family currently, so we know we can trust them!
- b) We rely on our upstream VoIP provider Vitelity an ANPI Business, LLC service to monitor our traffic and implement STIR/SHAKEN for us. They are registered with the FCC and have their own RoboCall Mitigation Plan filed.

We are a small VoIP provider that provides phone services to select residential and business clients in our local area that we know as our friends and family. We regularly review CDR's to ensure no breach has happened. Along with the expertise of our VoIP upstream provider Vitelity to make sure all traffic is under acceptable law.

Traceback Contact Information:

Name: David Fisher

Title: Executive Administrator

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Email Address: dave@corp.fidalgo.net

Upstream Provider Information:

Name: Vitelity a Voyant Communications company

Phone Number: 888-898-4835

Email Address: support@vitelity.com