



To whom it may concern,

Atom Telecom is a SIP Trunk telecommunication service provider that is providing SIP Trunk services to businesses here in Australia.

Some of the companies that we work with, has got operations and/or remote businesses over in the United States. These customers/companies generally subscribe to our Hosted Voice service, which is a cloud based PBX service to connect their work force.

Atom Telecom provides these businesses with the means to make calls domestically and internationally and we also provide Domestic and International DID's that they can obtain from us. The DID numbers are used to receive calls within a specific country, as a local call, and also used as their outbound CLI when making outbound calls.

We have taken steps to avoid the origination of illegal robocall traffic by implementing channel charges and calls per second (CPS) limits for each customer. All customers are assigned to a 5 CPS limit to help mitigate spam/robocalling.

My team and I would be happy to go through any details or clarification that you should have.

Best Regards,

A handwritten signature in black ink, appearing to read 'Kevin Tee', with a stylized flourish at the end.

Kevin Tee
Director
Atom Telecom Pty Ltd