



Certification of Commitment to Robocall Mitigation and Traceback Cooperation

We, Premier Business Technologies, LLC., hereby certify the following:

1. Commitment to Traceback Cooperation:

We are fully committed to responding promptly, within 24 hours, to all traceback requests from the **Federal Communications Commission (FCC)**, **law enforcement agencies**, and the **industry traceback consortium**. We will cooperate in all efforts to investigate and mitigate illegal robocall activities that may involve our network. We further certify that our previous certifications have not been revoked by any action of the FCC, and we have not been prohibited from filing in the **Robocall Mitigation Database (RMD)**.

2. Authentication and Mitigation Efforts:

We confirm that all voice traffic originating from our network is authenticated through the **STIR/SHAKEN** protocols. Additionally, we have implemented a comprehensive robocall mitigation program that includes the following measures:

- **Full STIR/SHAKEN Integration:** Ensuring robust call origination validation to authenticate every voice call.
- **Real-Time Call Analytics:** Continuously monitoring and analyzing call patterns to detect suspicious or fraudulent activity.
- **Proactive Customer Education:** Educating our customers to help them identify and report robocalls, promoting awareness of illegal call activity.
- **Complaint Handling Process:** A dedicated process to investigate and resolve potential robocall violations and customer complaints.
- **Business Use Restrictions:** Ensuring that none of our voice service users are engaged in activities that would require the use of robocalls.
- **Prevention of Call Spoofing:** Implementing strict measures to prevent any of our voice service customers from spoofing phone numbers on our network.

We remain committed to supporting efforts to reduce illegal robocall activities and enhancing the trustworthiness of voice communications.

Oddy Okojie
Operations Manager
443-803-3291

1401 S Edgewood St. Ste., 101 Halethorpe, MD 21227 Tel: 410-483-7200

e-Mail: sales@pbtechs.com