

Solutions Express, Ltd.

Robocall Mitigation Plan

This Robocall Mitigation Plan is for Solutions Express, Ltd., operated by The Technology Opportunity Group, Ltd. with headquarters located at 119 Pondfield Rd. W, Bronxville, NY 10708, FRN 0020545778. The former Solutions Express, Ltd. (FRN 0020598157) company has been inactive since 2016, but the name was retained by The Technology Opportunity Group, Ltd., as a dba of SolEx.

We are a reseller of Momentum Telecom, Inc. (RMD0001712) Wholesale VoIP and do not have the capability to implement STIR/SHAKEN. Our partner provider has implemented STIR/SHAKEN protocols in their IP Voice networks.

The Technology Opportunity Group, Ltd (dba SolEx), nor any of our executives or principals have a history of enforcement actions for illegal robocalls, TCPA or TSR violations or related state law violations.

On August 25, 2025, Solutions Express, Ltd. was removed from the RMD for failing to correct deficiencies in our filing. We corrected those deficiencies and requested re-instatement on August 28, 2025.

We use the affirmative and effective measures detailed below to prevent the origination or transit of illegal robocalls.

Know Your Customer

We follow the best practices for vetting caller identity described by the NANC Call Authentication Trust Anchor Working Group. (<https://docs.fcc.gov/public/attachments/DOC-367133A1.pdf>)

Traceback

We respond within 24 hours to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.

Robocall Mitigation Program

We rely on software provided by Momentum Telecom, Inc. (RMD0001712) to monitor our outbound voice traffic in real time to prevent the origination of illegal robocalls.

Combining behavioral analytics, caller authentication and verification, our solution features:

- **Fraud Detection:** Detection of high volume robocalling, spoofing and spam call activity.
- **Subscriber Notification:** Caller ID Name override to warn subscribers of suspicious calls.
- **Call Blocking Support:** Accurate identification enabling you to block fraudulent phone calls as per the TRACED Act (2019)

- **Business Number Verification:** Register legitimate business numbers to prevent unintentional call blocking.
- **Caller ID Name Service:** Easy integration of Caller ID name lookup service, including robocall mitigation with override to include original caller ID even when call is determined fraudulent.
- **Do Not Call Registry:** We comply with the FTC's rules for the Do Not Call Registry.

In addition, we have implemented a Call Abuse Policy, as it pertains to the TRACED Act, and have published the following policy to our web site, terms of use, and have notified our customers of the policy as copied below:

"Any call originated on The Technology Opportunity Group (dba SolEX). network is subject to inspection and investigation if the call is suspected of being fraudulent, abusive, or illegal. Calls meeting any of these criteria will be blocked. If these conditions are repeated, becoming excessive, the subscriber may be disconnected from The Technology Opportunity Group's network (dba SolEX), may be subject to further investigation by the FCC for enforcement of the TRACED Act and the subscriber may be subject to fines and penalties imposed by the FCC or the jurisdictional court."