

Robocall Mitigation Program for Genius

Genius doesn't directly manage call authentications but relies on another service provider called Apptelx. Genius ensures that we meet compliance with FCC regulations against unwanted calls by using Apptelx as they handle the STIR/SHAKEN process for us, As they give every call an A token that confirms the caller's Identity.

Key Points of Our Strategy:

1. Partnership for Compliance

- Genius uses Apptelx to authenticate calls, ensuring they meet the highest standards for caller ID verification, which helps prevent fake or spoofed calls.

2. Support for Regulatory Efforts:

- Genius is committed to working with regulators, law enforcement, and industry groups to trace the source of any suspicious calls quickly, typically responding within 24 hours to help stop illegal robocalls.

3. Industry Engagement:

- Genius stay involved with industry discussions and updates to ensure we're following the best practices and keeping up with the latest standards in call security.

Through these efforts, Genius maintains its responsibility to ensure the authenticity of the calls passing through our service, contributing to broader efforts to make phone communications safer and more trustworthy.