



Robocall Mitigation Plan – Onux Technologies

1. Company Information

- **Business Name:** Onux Technologies
- **Address:** 32 W Merrick Rd, Freeport NY 11520
- **Contact Person for Robocall Mitigation Issues:**
 - Name: Derby Bonilla
 - Title: Chief Technology Officer
 - Email: derby@onuxtech.com
- **Phone:** 516-750-8077
- **Parent, Subsidiaries, Affiliates:** None

2. Role in the Call Chain

Onux Technologies is a **domestic voice service provider** offering hosted VoIP services to business clients. We use our cloud (3rd Party) partner (TELINTA) to originate calls on behalf of our customers and interconnect with upstream carriers for call termination.

3. STIR/SHAKEN Status

Onux Technologies has a partnership with TELINTA (3rd-party cloud PBX provider) to ensure all robocall mitigation requirements are met

Onux Technologies does not have the capabilities to implement STIR/SHAKEN. TELINTA has implemented **STIR/SHAKEN** protocols in its IP Voice Networks.



4. Know your customer processes

- We verify the identity of all new customers through our internal procedures, including business license verification, government-issued identification, and validation of tax identification numbers.
- We deny service to customers who cannot establish a legitimate business purpose or who are identified as high-risk based on FCC or industry guidance.
- Renewing customers undergo periodic account reviews.
- This process includes the collection and review of entity-identifying information to confirm that we have an authenticated relationship with the customer. We use this authenticated information to determine whether the customer is subject to any enforcement actions that restrict the type of calling that they may do, for example, if they have been banned from initiating telemarketing calls. We also validate, when possible, that the entity has a legitimate right to use its asserted calling numbers.

5. Robocall Mitigation Measures

- All outbound call traffic is subject to monitoring for high-risk patterns, including short-duration calls, high-volume spikes, sequential dialing, or other indicators of illegal robocalling. The 3rd party provider of these monitoring tools is TELINTA.
- Suspicious accounts are subject to immediate investigation and may be suspended or terminated.
- We immediately investigate any identified suspicious calls to determine if the caller was attempting to originate or transit unlawful robocalls. If we determine that the traffic was likely unlawful, then we warn them to stop sending such traffic. If they continue to send traffic that appears to be unlawful, then we will terminate their service.



6. Know your Upstream Providers

- **Onux Technologies** only partners with upstream carriers who are themselves listed in the FCC's **Robocall Mitigation Database**.
- We require upstream providers to maintain robocall mitigation programs and STIR/SHAKEN compliance.
- Periodic reviews are conducted to ensure upstream partners remain compliant.

7. Trace back cooperation

- We commit to responding fully to any traceback request from the FCC, law enforcement, or the ITG **within 24 hours**.