

September 20, 2021

Robocall Mitigation Plan for Gold Line Telemanagement Inc.

1. Gold Line Telemanagement Inc. hereby submits its robocall mitigation plan pursuant to § 64.6305 Robocall mitigation and certification.
2. Gold Line Telemanagement Inc is a Canadian telecommunications provider subject to the Canadian Telecommunications Act (S.C. 1993, c. 38) (“Telecom Act”) and to the regulatory authority of the Canadian Radio-television and Telecommunications Commission (“CRTC”). For the purpose of its registration in the RMD, Gold Line Telemanagement Inc. is a foreign voicesservice provider.
3. Gold Line Telemanagement Inc both originates and terminates calls within Canada, and uses internationaltransit partners to terminate calls destined to the United States or other countries. Our main provider for originated calls is Fibernetics.
4. Gold Line Telemanagement Inc has a commitment to making our networks secure and protecting our customersfrom unlawful activities such as frauds, scams, cyber threats, and nuisance calling.
5. Gold Line Telemanagement Inc. uses Fibernetics as their originating partner.
6. Fibernetics has implemented a number of robocall mitigation measures to reduce the origination of illegal robocalls on its network. For example, pursuant Compliance and Enforcement and Telecom Regulatory Policy CRTC 2018-484 *Implementation of universalnetwork-level blocking of calls with blatantly illegitimate caller identification*, Fibernetics implemented universal network-level call blocking where the caller identification purports to originate from telephone numbers that do not conform to established numbering plans. In addition, Fibernetics was an active participant in a Canadian call traceback trial conducted over a period of several weeks in 2020, the results of which have been compiledand reported (NTRE0067) by the CRTC Interconnection Steering Committee (“CISC”) Network Working Group (“NTWG”) to the CRTC for further evaluation and action.

7. Gold Line is currently in the process of evaluating STIR/SHAKEN standards and solutions for Canada to authenticate and verify caller identification information for InternetProtocol (“IP”) based voice calls pursuant Compliance and Enforcement and Telecom Decision CRTC 2021-123 *STIR/SHAKEN implementation for Internet Protocol-based voice calls*. Currently, Gold Line Telemanagement Inc. does not have STIR/SHAKEN implemented.
8. Gold Line Telemanagement Inc. hereby commits to responding fully and in a timely manner to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls.

Sincerely,

[Submitted electronically]

Ellie Basile

VP, Carrier Services