

Pipatree Services Inc. Robocall Mitigation Program Description

Date: [Date of Submission]

1. Introduction

Pipatree Services Inc. is committed to combating illegal robocalls and protecting our customers from unwanted calls. This document outlines our comprehensive Robocall Mitigation Program, which incorporates a multi-layered approach to identify and prevent illegal robocall traffic from originating or transiting our network.

2. Program Overview

Our program focuses on the following key areas:

- **Call Authentication:**
 - Voyant is our upstream company.
 - All IP PBX devices, we install for our clients, are under our total control.
 - Each IP PBX device need a Sub-Account of Voyant, via portal vitelity.net.
- **Subscriber Vetting:**
 - We only allow registered IP Phones to send voice call to IP PBX.
 - We limit the IP Phone registration base on their subscriptions.
 - Some clients need External Fax machine. We then provide them with FXS ports.
- **Traffic Analysis:**
 - Advanced analytics to identify and block suspicious call traffic, including high-volume calls from single sources, unusual call patterns, and short-duration calls.
- **Customer Education:**
 - Providing clear and concise information to our customers about the risks of robocalls and how to identify and avoid them.
 - Offering resources and tools to help customers block unwanted calls.
- **Industry Collaboration:**
 - Active participation in industry-wide initiatives and information sharing to combat robocalls effectively.
 - Collaboration with law enforcement and regulatory agencies to investigate and stop illegal robocallers.

3. Specific Measures

- All our clients are end users.
- They can only send out voice calls by pick the IP Phone and talk.

4. Compliance with FCC Rules

[Your Company Name] is committed to full compliance with all applicable FCC rules and regulations related to robocall mitigation, including 47 CFR § 64.6305.

5. Contact Information

Gary Lin

gary.lin@pipatree.com

6265242777

6. Disclaimer

This Robocall Mitigation Program Description is subject to ongoing review and improvement. Pipatree Services Inc. reserves the right to update and modify this program as necessary to address evolving threats and maintain compliance with all applicable regulations.