

Robocall Mitigation Plan – Loader Technologies DBA 802Logic

Company: Loader Technologies

Address: 1550 West Frontage Rd. #7, Chula Vista, Ca 91911

FCC Registration Number (FRN): 0037461258

Contact: Rachel Loader, Owner, 619-746-0034, rloader78@gmail.com

2. STIR/SHAKEN Implementation Status

Loader Technologies has not fully implemented the STIR/SHAKEN framework across all portions of its network. Therefore, we are submitting this robocall mitigation plan as required by the FCC.

3. Robocall Mitigation Practices

Loader Technologies is committed to preventing the origination of illegal and unwanted robocalls on its network. Our mitigation measures include:

- **Customer Vetting:**
All customers are required to undergo a **Know Your Customer (KYC)** process, which includes:
 - Business identity verification (EIN, state registration)
 - Service use case disclosure
 - Risk assessment based on expected traffic patterns
- **Traffic Monitoring:**
 - We monitor call traffic for indicators of illegal robocall activity (e.g., high call volumes, short-duration calls, sequential dialing patterns).
 - Suspicious traffic is flagged for review.
- **Blocking and Remediation:**
 - We reserve the right to block or suspend traffic from any customer exhibiting signs of illegal activity.
 - We conduct internal reviews when anomalies are detected and take corrective action as needed.

4. Call Monitoring and Analytics

We use internal analytics and third-party monitoring services to detect suspicious or unlawful call patterns.

If unlawful traffic is detected, we take swift action, including warning, suspending, or terminating the customer.

5. Industry Cooperation and Traceback

Loader Technologies fully cooperates with traceback efforts coordinated by the **Industry Traceback Group (ITG)**. We respond to all traceback requests in a timely manner (typically within 24 hours) and support efforts to trace the source of unlawful robocalls.

Name: Lance Loader

Title: Compliance Officer

Email: lanceloader@gmail.com

Phone: 619-554-7108

A handwritten signature in blue ink, appearing to read 'Rachel', followed by a long horizontal flourish.

Rachel Loader

Owner

9/02/2025