

Dear Madam or Mr,

We are a customer of Bandwidth.com VOIP provider and have turned ON STIR/SHAKEN on all our SIP trunks. I've also attached email from Bandwidth.com to us customers about the STIR/SHAKEN. I'm not even sure if we need to register but was told to do so anyway. If there is any knowledge you can provide that would be great. Thank you in advance.

Sincerely,

David

David Sajous

From: Ryan Henley <ryan@reply.bandwidth.com>
Sent: Tuesday, February 22, 2022 11:01 AM
To: David Sajous
Subject: Your traffic is fully supported

Dear Customer,

Bandwidth has long been a vocal advocate and an early adopter of STIR/SHAKEN to prevent robocalling. We have engaged with the FCC and other industry members for years to help our customers be aware of and prepare for this necessary regulation and help solve this nuisance to society.

The vast majority of all of Bandwidth's services and traffic are fully STIR/SHAKEN capable and only a small fraction of our customers utilize the legacy equipment that is at the center of this matter. The accounts on the legacy equipment will be migrated to fully capable STIR/SHAKEN services as soon as possible.

You are NOT one of those customers. Your traffic is fully supported by Bandwidth's STIR/SHAKEN capabilities.

Bandwidth has robust procedures to prevent robocalling, including screening potential customers and monitoring traffic. We are proud to lead the industry in protecting consumers from unwanted traffic and appreciate your support along the way.

If you have any questions, please feel free to contact our support teams by opening a [support ticket](#).

Warmly,

Ryan Henley

Chief Customer Officer

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