

Richard P. Sheldon, Systems Administrator
Information Technology Solutions, Inc. (d.b.a. IT Solutions, d.b.a. ITS)
336 Main St, Suite #204
Grand Junction, Co 81501

FCC
Robocall Mitigation Program

Re: Certification for FRN 0031446891 EIN: 20-8641788

To Whom It May Concern:

On behalf of Information Technology Solutions, Inc. (d.b.a. IT Solutions, d.b.a. ITS), I certify that ITS commits to respond to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use ITS's service to originate calls, and that none of the voice traffic that originates on its network is authenticated with STIR/SHAKEN, and that all of the voice traffic that originates on its network is subject to a robocall mitigation program.

ITS also certifies that these specific reasonable steps have been taken to avoid originating illegal robocall traffic as part of its robocall mitigation program. ITS has no extension or extensions it received under 47 CFR § 64.6304.

Nature of Business

ITS provides IT services for small to medium businesses. Phone service is only provided to a select few customers that have been fully vetted and verified to conform to the requirements of the Robocall Mitigation Program. Each entity is screened before being allowed to use the system.

This document describes the specific reasonable steps ITS has taken to avoid originating illegal robocall traffic as part of its robocall mitigation program. It also describes ITS's commitment to respond fully and in a timely manner to all trace back requests from the Commission, law enforcement, and the industry trace back consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls.

I. Efforts to Avoid Originating Illegal Robocalls

Through reports, pattern trends, and third-party notifications and complaints, ITS is able to identify potential unlawful robocalling. When ITS suspects it has identified unlawful calling, it may contact the party sending the calls and request that they work to investigate the situation (e.g., to identify the party sending the calls, determine whether the calls are un-lawful, and then to eliminate the source of the calling). When ITS believes it has identified fraudulent activity, it reserves the right to take any action it deems necessary to eliminate the fraudulent activity.

II. Customer On-boarding

ITS has established and implemented comprehensive on-boarding procedures for any new customers. The objective of the procedures is to prevent ITS from being used, intentionally or

unintentionally, for spoofed or illegal traffic. These procedures enable ITS to know and understand its customers and their use policy better, which in turn helps us manage unacceptable traffic.

III. Commitment to Responding to Trace Back Requests

ITS is committed to responding fully and in a timely manner to all trace back requests from the Commission, law enforcement, and the industry trace back consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls.

Our company web site is <https://www.itsolutionsco.com/>

You may contact us by phone: 970-255-0480 or email: Support@Itsolutionsco.com

Yours,
Richard P. Sheldon