



TopVoIP is a VoIP service provider providing service to fewer than 100,000 end users, and, as such qualifies for an exemption from the requirements of 47CFR 64.6301 through Jun 30, 2023. We are committed to actively eliminating the ability of our customers to participate in any form of illegal calling activity. Our plan for mitigation of robocalls is as follows:

Top VoIP robocall mitigation plan

- - All of our subscribers are based in the United States and are checked and validated prior to activating any services.
- - All subscribers must agree to never place illegal calls.
- - Our main product is a PBX-hosted solution where subscribers are provided with dedicated phone numbers and do not have ability alter caller ID.
- - Top VoIP uses a fraud detection system in place, which detects fraudulent activity and immediately blocks all outgoing calls from the subscriber.
- - Top VoIP immediately react to any legitimate complaints from our carriers by blocking outgoing calls from subscribers who have been flagged for possible illegal calling.
- - Our switch management team is constantly working on improving our security system and VoIP software system which uses AI and ML for detecting and preventing any robocall activity.