



Briskco, Inc. – Robocall Mitigation Plan (Updated)

1. Company Overview

Briskco, Inc. is a Managed Service Provider (MSP) and reseller of SIP trunking and VoIP phone systems, serving business customers throughout the United States. Briskco provisions 3CX phone systems and SIP trunking services to enable secure, compliant, and high-quality voice communications for its customers. Briskco does not control the underlying voice transmission network infrastructure.

2. STIR/SHAKEN Compliance Statement

Briskco, Inc. does not own or operate the network infrastructure through which outbound calls are transmitted. All outbound SIP traffic is routed through upstream provider(s), including CloudCo Partners and Bandwidth.com, which control the voice transmission infrastructure and have fully implemented STIR/SHAKEN authentication and hosted signing services.

All outbound U.S. calls provisioned through Briskco are signed via the STIR/SHAKEN implementations maintained by upstream provider(s), including CloudCo Partners and Bandwidth.com, ensuring compliance with FCC 47 CFR § 64.6305. Briskco coordinates with its upstream provider(s) to address any call authentication, carrier inquiries, or compliance-related matters.

3.1 Customer Vetting

Prior to service activation, Briskco conducts customer due diligence, which includes:

- Verification of the customer's legal business identity
- Collection of business address and authorized contact information
- Review of the customer's stated intended use of services

3.2 Caller ID Validation

- Customers are required to use valid and assigned caller IDs
- Caller ID spoofing and the use of unassigned or misleading numbers are strictly prohibited



3.3 Traffic Monitoring

Briskco monitors customer activity through a combination of customer disclosures, upstream provider notifications, and carrier communications. Indicators reviewed may include:

- Unexpected or anomalous call volume patterns
- Repetitive short-duration calls
- Carrier or upstream provider alerts regarding suspicious activity

Network-level analytics and call behavior monitoring are performed by upstream provider(s), including CloudCo Partners and Bandwidth.com, which maintain visibility into call traffic traversing their networks.

3.4 Escalation and Enforcement

If suspicious or potentially non-compliant activity is identified, Briskco investigates the matter and coordinates with upstream provider(s), including CloudCo Partners and Bandwidth.com, to take appropriate corrective action. Such actions may include customer notification, service restriction, suspension, or termination.

4. Know Your Customer (KYC) Program

Briskco, Inc. maintains a Know Your Customer (KYC) program as an integral component of its robocall mitigation and compliance efforts. As a reseller of VoIP and SIP trunking services, Briskco does not control the underlying network infrastructure and relies on its upstream provider(s) for carrier connectivity and network-level monitoring.

4.1 Customer Onboarding and Verification

Prior to activating service, Briskco collects and reviews customer identifying information, including:

- Legal business name
- Physical business address
- Authorized contact information
- Description of the intended use of telecommunications services

Customers must disclose whether they intend to engage in outbound calling and certify that their use of services will comply with all applicable federal and state laws, including FCC robocall mitigation requirements.



4.2 Use Case Review

Briskco evaluates each customer's stated use case to confirm that it aligns with legitimate business communications. Customers are prohibited from engaging in unlawful robocalling, spoofing, or reselling services or permitting third-party use without prior authorization.

4.3 Monitoring and Vendor Coordination

Briskco relies on upstream provider(s), including CloudCo Partners and Bandwidth.com, which provide telephony infrastructure, carrier interconnections, call authentication, and call analytics at the network level. Briskco monitors customer compliance through customer disclosures, upstream provider notifications, and carrier communications.

4.4 Enforcement

If suspicious or non-compliant activity is identified, Briskco investigates the matter and may take corrective action, including service suspension or termination, in coordination with its upstream provider(s). Briskco cooperates fully with carriers, the Federal Communications Commission (FCC), and the Industry Traceback Group (ITG).

As part of its KYC program, Briskco, Inc. utilizes standardized internal customer intake forms and requires customers to execute a Telecommunications Compliance and Acceptable Use Agreement prior to service activation. These documents are used to collect customer identifying information, document intended use of services, and formally acknowledge customer compliance obligations related to robocall mitigation and applicable telecommunications laws.

5. FCC Order DA-25-737 and Filing History

On August 25, 2025, Briskco, Inc. became aware of an administrative deficiency related to Robocall Mitigation Database filing requirements after certain carrier services were suspended. The matter was procedural in nature and was not related to findings of illegal robocalling activity.

Briskco promptly reviewed the applicable requirements and submitted the required Robocall Mitigation Database filing and reinstatement request. The FCC provisionally reinstated Briskco's RMD filing on August 29, 2025. All identified filing deficiencies have been corrected, and Briskco maintains ongoing compliance with FCC robocall mitigation requirements.



6. Principals, Affiliates, Subsidiaries, and Parent Companies

Briskco, Inc. operates independently and does not have any parent companies, subsidiaries, or affiliates involved in voice service provisioning. All outbound call traffic is routed through upstream provider(s), including CloudCo Partners and Bandwidth.com.

7. Documentation and Traceback Response

Briskco maintains records of customer onboarding, escalations, and enforcement actions. The Company responds to traceback requests from the FCC, law enforcement, carriers, and the Industry Traceback Group within 24 hours, coordinating responses with its upstream provider(s) as necessary.

8. Contact Information

For robocalls mitigation or compliance-related inquiries:

Briskco, Inc.

Compliance Department

Email: compliance@briskco.com

Phone: 786-519-7713

FCC Registration Number (FRN): 003144646

RMD ID: RMD0008082