



Executive Summary – Robocall Mitigation Program

Company Name: Nerds Support, Inc

FCC Registration Number (FRN): 0031446438

Compliance Contact: Scott Richman - CEO

Overview

Nerds Support, Inc is committed to preventing the origination and transmission of unlawful robocalls on its network. We have implemented the **STIR/SHAKEN caller ID authentication framework** for all SIP-based traffic and apply robust mitigation practices to all non-IP traffic.

Mitigation Practices

Our robocall mitigation program includes the following measures:

- **Know Your Customer (KYC):** Strict customer vetting, including verification of corporate identity, registration, and tax ID prior to activation. All customer due diligence, identity verification, sanctions screening, and ongoing monitoring are performed internally.
 - **Traffic Monitoring:** Real-time analytics and alerts to detect suspicious patterns such as high-volume, short-duration calls or invalid caller ID use.
 - **Call Blocking:** Automatic blocking of calls with invalid, unallocated, or malformed caller ID information.
 - **Vendor Oversight:** All interconnecting providers must be FCC-compliant and listed in the Robocall Mitigation Database.
 - **Ongoing Compliance:** Regular audits, employee training, and continuous updates to reflect evolving FCC rules.
-

Traceback Response

We will **fully respond within 24 hours** to traceback requests from the FCC, law enforcement, or the Industry Traceback Group.



4155 SW 130 Ave Suite103,
Miami, FL 33175



(305) 551-2009



support@nerdssupport.com



nerdssupport.com



Enforcement History

The Federal Communications Commission (FCC) issued removal orders on August 6, 2025 and August 25, 2025 related to deficiencies in the company's Robocall Mitigation Database (RMD) filing. As a result, the FCC temporarily suspended the company's RMD account.

The company subsequently completed the required RMD filing, and the FCC reinstated the account on September 3 on a provisional basis. As of the date of this filing, the account remains under provisional reinstatement, subject to correction of identified filing deficiencies.

There are no additional enforcement actions, investigations, findings of wrongdoing, or final determinations associated with this matter.

Certification

We certify that the practices described above are in place, actively maintained, and will be updated in the FCC Robocall Mitigation Database within **10 business days** of any material change.

Authorized Officer:

- Name: Scott Richman
- Title: CEO
- Date: 2/18/2026



4155 SW 130 Ave Suite103,
Miami, FL 33175



(305) 551-2009



support@nerdssupport.com



nerdssupport.com