

STIR/SHAKEN Robocall Mitigation

Tekscape is aware of FCC and Bandwidth's requirements regarding robocall mitigation efforts. While Tekscape plans to become fully compliant with STIR/SHAKEN implementation requirements, we are still in the planning stage and cannot provide a specific date upon which it will be completed.

Tekscape's Aria Hosted Voice platform is a closed and private system which does not allow any API or automation integrations. Tekscape's systems are based on Cisco Unified Communications infrastructure best practices, and are tuned to fully secure against any malicious activity.

Furthermore, Tekscape has configured the call processing platforms to store Call Detail Record logs for the maximum retention time. Tekscape can provide up to 90 days of full CDR data immediately, upon request.

Tekscape actively manages and monitors the Aria systems and all associated infrastructure, including platform exploit management, security patching, and software updates. If anomalous activity is detected, Tekscape's 24x7x365 NOC engineers immediately respond to begin investigation and remediation efforts.

If additional detail is required about Tekscape's Robocall Mitigation efforts, it will be provided upon request.