



Voxcloud qualifies for the exemption under 47 CFR § 64.6304(a)(5), which provides that voice service providers without the technical ability to implement the STIR/SHAKEN framework on their own network are not required to do so, provided they implement a robocall mitigation program.

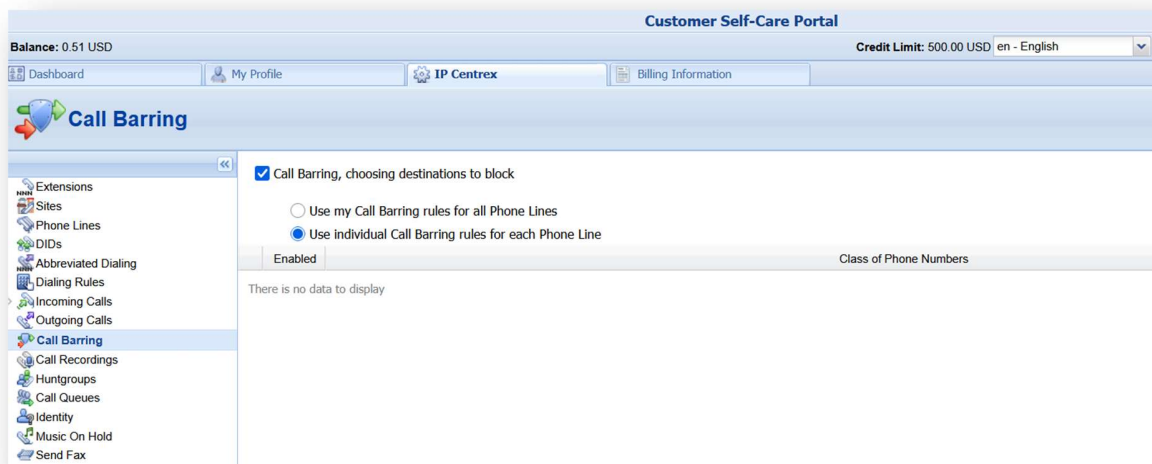
Voxcloud as a VoIP reseller does not obtain numbering resources directly and does not perform call authentication or originate calls into the PSTN using its own STIR/SHAKEN implementation. Instead, our upstream carrier partners (who hold numbering resources and implement STIR/SHAKEN) perform authentication on our traffic. In compliance with FCC requirements, Voxcloud has adopted and enforces a Robocall Mitigation Program, which includes customer vetting, call traffic monitoring, and participation in traceback efforts to prevent unlawful robocall activity.

Robocall Mitigation Plan

Our company has developed a Robocall Mitigation Plan with the aim of protecting our customers.

Our plan includes:

1. Verifies each customer's information individually
2. Thoroughly monitor customer notifications to block or remove unwanted calls.
3. Analyze daily call detail records (CDRs) to detect potential robocalls or unwanted calls.
4. We developed an individual call blocking system for our customers, allowing them to easily block unwanted calls. This feature is shown in the image below.



5. The company does not use an external provider to analyze traffic; however, it analyzes internal traffic using automated CDR analysis systems, which allows it to identify unwanted, repeated, and very short calls. It also pays close attention to all customer feedback.
6. Our company does not allow users to automatically register to make calls. All our customers must submit complete documentation to access our services, including their bank details for payment. Therefore, all calls originating from our network are fully identified and associated with a specific customer.

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C.E.O.