

SEMTELCO STIR/SHAKEN MITIGATION LEGAL TEMPLATE.

SEMTELCO maintains a database of all traffic for trace back/law enforcement to include the following information:

1. The customer's phone registration, collectively known as the "extension"
2. The caller ID (CID/SID), billing number (ANI/BTN), originating line info (OLI) and other characteristics transmitted by the caller.
3. Call-forwarding data is maintained to show what headers were transmitted, IE the diversion header which includes subsequently received diversion headers and what, if any CID/privacy flags that were passed-on.
4. Our internal stir/shaken protocol identifies an "A" attestation for calls made where the caller ID is owned by the customer and a "B" attestation for others where transmitting CID is not owned by the customer. This data is stored on each call.
5. Customer's IP address, timezone, date, time, and duration of call.

Such law enforcement or robocall mitigation requests can be carried out using the following methods of communication:

1. email legal@semtelco.com
2. Voice 971-501-7500
3. FAX 888-907-1284

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