

Robocall Mitigation Plan

This robocall mitigation plan is for Stream Technologies DBA Call Logic is located at 1456 S. Hillcrest Dr., Suite #1, Washington, UT 84780.

Stream Technologies DBA Call Logic perform the following roles in the call chain:

- A voice service provider with a STIR/SHAKEN implementation obligation serving end-users.
- Our carrier is VoIP Innovations; they sign our end user originating calls as we look to complete our own STIR/SHAKEN implementation.

Stream Technologies DBA Call Logic has not been prohibited from filing a certification in the Robocall Mitigation Database.

Stream Technologies DBA Call Logic does not have a history of enforcement actions for illegal robocalls, TCPA or TSR violations, or related state law violations.

Stream Technologies DBA Call Logic uses the following affirmative, effective measures to prevent the origination or transit of illegal robocalls.

Know Your Customer

We currently do not allow any numbers to be used by our customers that are not owned by the customer. If a CPN used by the customer is not a number in our database, the call will fail. All Call ID traffic is currently monitored by Comm Core through gateway control software. Each customer has an edge-gateway device to prevent Caller ID's that are not associated with the customer.

Traceback

We respond within 24 hours to all traceback requests from the Commission, law enforcement, and the registered traceback consortium. We cooperate fully with such entities in investigating and stopping any illegal robo-callers that use our service to originate, carry, or process illegal robocalls.

Robocall Mitigation Program

We are looking to use call analytics software provided by Sansay to monitor all outbound voice traffic in real-time. We currently use Comm Core to monitor their calls and trunks to determine illegal use of trunks to prevent the origination or transit of illegal robocalls until our implementation with Sansay is complete.

We immediately investigate any identified suspicious calls to determine if the caller is attempting to originate or transit unlawful robocalls. If we determine that the traffic was likely unlawful, then we warn them to stop sending such traffic. If they continue to send traffic that appears to be unlawful, then we terminate their service.

STIR/SHAKEN

We are looking to deploy and use Sansay to as a Certification Authority for STIR/SHAKEN. We are going to have VOIP Innovations sign our calls with our Certificate until we put in our own SBC controller to do our own Call signing. We have filed our 499-a and received a number. Also, we have received our OCN with NECA.