

Ken Singh IT
Robocall Mitigation Plan

Background

The FCC Order lists three areas to address for voice service providers: (1) Respond to traceback requests from the Commission, civil and criminal law enforcement, and the industry Traceback Consortium; (2) Mitigate illegal traffic when it receives notification of such traffic from the Commission through its enforcement bureau; and (3) Implement effective procedures to prevent new and current customers from using its network to originate illegal calls.

1. Traceback

Ken Singh IT will comply with all traceback requests from the FCC, and law enforcement agencies, and Traceback Consortium. Ken Singh IT agrees to cooperate with all investigations and blocking all illegal robocallers that may use its service to originate calls.

Traceback Contact Information

Ken Singh
Owner
3019799220
support@kensingh.com

2. Know your customer

Ken Singh IT follows the best practices for identifying caller identity described by the NANC Call Authentication Trust Anchor Working Group
(<https://docs.fcc.gov/public/attachments/DOC-367133A1.pdf>)

Conclusion

Ken Singh IT robocall mitigation plan to comply with the FCC's Fourth Report and Order (FCC 20-187). This plan is a work in progress and will be supplemented as the company gains more exposure to and experience with these best practices and requests.