



47-657 Kamehameha Hwy
Kaneohe, HI 96744

Phone: (562) 618-0963 Website: WWW.CTSCORPUSA.COM

Convergence Technology Solutions Corp.

FCC Registration Number (FRN): 0031444995

Date: August 25, 2025

1. Company Overview

Convergence Technology Solutions Corp (CTSC) is an interconnected VoIP provider that provides cloud PBX services to small clinics with less than 10 users, i.e., medical clinics, etc.. We are committed to ensuring all traffic on our network complies with FCC requirements and industry standards.

2. STIR/SHAKEN Implementation

- **Status:** STIR/SHAKEN has been fully implemented across all applicable IP portions of our network.
- **Coverage:** Our network is 100% IP-based and does not maintain any TDM interconnection. All PSTN access is delivered via SIP interconnection with carrier partners (i.e., VOIP Innovations- A Sanguma Company)
- **Authentication:** Caller ID information is authenticated and verified per FCC rules.

3. Robocall Mitigation Practices

We have implemented the following measures to prevent the origination of unlawful robocall traffic:

- **Know-Your-Customer (KYC) Procedures:** Vetting and due diligence conducted on all customers to prevent fraudulent use of services.
- **Traffic Monitoring & Analytics:** Real-time call analytics are deployed to identify and block suspicious or unlawful high-volume robocalls.

- **Call Blocking and Alerting:** Unauthorized and unlawful traffic is actively blocked prior to termination.
- **Ongoing Compliance Audits:** Regular internal reviews and audits ensure mitigation controls are operating effectively.

4. Compliance Governance

- **Responsible Officer:** [Name, Title, Contact Information] is designated as the compliance officer responsible for overseeing compliance with robocall mitigation requirements.
- **Training:** Employees engaged in call routing, provisioning, and customer management undergo regular training to maintain compliance awareness.
- **Reporting & Accountability:** The compliance officer reports adherence to senior leadership and will notify the FCC of any significant changes to practices or compliance posture.

5. Certification

Convergence Technology Solutions Corp. certifies that it will:

- Continue to comply with all requirements set forth under 47 CFR §64.6305.
- Submit updates to this plan if mitigation measures change materially.
- Cooperate fully with the FCC and industry traceback organizations in addressing illegal robocall traffic.

Authorized Signatory:



Glenn Requierme
Operations Director
Convergence Technology Solutions Corp.
(562) 260-6205, Glenn@ctscorpUSA.com

August 26, 2025