



I, Wey Ho of World-Link Communications, Inc (WLNet), certify that WLNet will implement fraud screen with the following Robocall Mitigation Plan:

Vetting End-User or Customer Entity and Identity

- WLNet verifies at the time of application for provision of service, the name, address, phone number, email address and company registration details of end-user or customer entity.

Measures to Prevent or Avoid the Origination of Illegal Robocalls

- End-user or Customer Entity will agree to fair-use policies on signing to our service
- All call activities are charged at agreed post-paid or pre-paid rates. Our termination rates are at a premium to other publicly available services. This will make our platform unlikely to be used for Robocall activities.
- Last-mile connections to the end-users are bandwidth limited, severely limiting burst of high activity.

Investigation of Suspicious Activity

- WLNet halts a customer's ability to make new calls and suspends services once illegal activity is detected
- Call details record are kept for the minimum of 60 days.
- WLNet will notify law enforcement of illegal activity

Responding to Traceback Requests

- WLNet will provide full co-operation to the investigating agency

Blocking

- WLNet does not allow calls originating from outside its managed network

Robocall Mitigation Plan Updates

- WLNet will provide timely update to FCC database with required information.

Date: December 27, 2024

A handwritten signature in black ink that reads "Wey Ho".

IT Manager