

Overview

The FCC requires that, all small voice service providers (“VSPs”) certify in the Robocall Mitigation Database that they have implemented a Robocall Mitigation Plan (“RMP”) to ensure that they are not originating illegal robocalls.

The FCC requires that VSPs develop a RMP that:

- details the reasonable steps taken to avoid originating illegal robocalls;
- demonstrates a commitment to respond to traceback requests to cooperate with investigators and stopping illegal robocalls; and
- is filed in the Robocall Mitigation Database.

The FCC states that a RMP is sufficient if the detailed practices in the plan can reasonably be expected to significantly reduce the origination of illegal robocalls and the VSP complies with the practices it describes in its filing.

Purpose

Skipio is dedicated to stopping illegal calls from originating in our network and monitoring the calls coming into our network. This document delineates Skipio’s RMP.

Traceback

We respond to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.

Robocall Mitigation Program

All of the voice traffic that originates from our service is subject to the robocall mitigation program described below.

Skipio monitors our customers call usage for activity that could indicate illegal robocalling activity and investigates all reports of incidents from our customers and third parties. We immediately investigate any identified calls to determine if the caller was attempting to originate unlawful robocalls. If we determine that the caller was willfully attempting to originate unlawful robocalls, we terminate their service.