

Future Technologies Group, Inc.

Robocall Mitigation Plan

Updated: February 2026

Introduction

This document details the steps taken by the affiliated entities, Future Technologies Group, Inc. dba New Era Technology ("Company") to avoid originating illegal robocalling.

Future Technologies Group, Inc dba New Era Technology (the "Company") is committed to cooperating with the Federal Communications Commission (FCC), law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that it learns are using our service to originate calls or transit calls into the United States and territories. The Company provides resold interconnected VoIP service. The company has partnered with our backend SIP provider Bandwidth to who has fully implemented STIR/SHAKEN. All our originating devices (PBXs, SBCs, and Voice gateways) are configured strictly to avoid any type of illegal robocalling. New Era Technology actively monitors the outgoing/incoming voice traffic for any potential robocall activities.

The Company has fully implemented STIR/SHAKEN.

The Company is committed and will respond fully within 24 hours to all traceback requests from the FCC, law enforcement agencies, and the Industry Traceback Consortium and will cooperate with these agencies to investigate and stop any illegal robocallers that use its service to originate calls. The Company devotes sufficient resources to provide prompt and complete information to traceback requests. The Company's point of contact to handle all traceback requests is:

Shiro Ando, CTO

Email: shiro.ando@neweratech.com

If a traceback exposes an existing customer as the source of illegal robocalls, the Company will contact the customer for an explanation and verification that the traffic will be discontinued. If the Customer files to discontinue the calling immediately, the Company will discontinue service to the offending customer.

The Company uses data systems for analytics and reviews to identify illegal robocalling in addition to a Know Your Customer (KYC) requirement to access the Company's networks. The process includes:

- Monitoring the network to identify suspicious traffic patterns.
- Limiting customers' capacity via call per second and/or concurrent session limits.
- Regularly checking call patterns for possible abusive traffic.
- All new customers are verified with a combination of electronic and manual verification systems, credit reviews, references from trusted industry members, and previous experiences with customer executives and employees. The Company severely limits the capabilities of new accounts until these appropriate processes are complete.

Future Technologies Group, Inc dba New Era Technology has an upstream provider from which it receives voice traffic:

- Bandwidth
- 2230 Bandmate Way
- Raleigh, NC 27607 USA
- Phone: 1-855-290-8135
- Support Phone: 1-855-864-7776

Telephone Numbers

The Company confirms a customer's right to use a telephone number by requiring documentation from the customer of its prior ownership of the number before porting the number to our service.

International Calling

The Company does not sell services to international call originators using North American Numbering Plan Numbers.

Call Analytics

As a reseller, the Company relies on its underlying providers and/or their third-party vendors to determine if originating calls should be blocked based on call analytics. The Company has not contracted directly with any third-party vendors for call analytics.

The Company reserves the right to refuse traffic from any party at any time where robocalling or use of originating numbers that are not valid or they are not authorized to use has occurred or is suspected. The Company can block the originating number(s), terminating numbers(s), trunk(s) or customer, including termination of customer relationship to prevent robocalling, invalid originating number or spoofed origination number transiting the Company's networks.