

BTC NET

Anti-Robocall measures

The following measures are adopted by BTC NET to avoid fraud and robocall:

Fraud Management Procedure is implemented to detect abnormal calls and/or unusual user's behavior

Monitoring and/or blocking the calls from the fraud destinations as per GSMA fraud destinations list.

Traffic control of all voice calls passing our networks and when necessary:

- Blacklisting a whole destination
- blocking calls from/to phone numbers or phone number prefixes
- updating blocking list on a weekly basis
- requiring from our partners to block or verify suspicious calls, phone numbers and/or destination