



13 Bow Ct
Coventry
CV5 6SP

31st March 2023

To whom it may Concern

Voiceflex Robocall Mitigation

Voiceflex asserts that it completes verification on all calls and the CLI's presented in them when the call is originated. CLIs presented by customer are provided by Voiceflex for the customers use. Contracts signed by customers preclude any kind of illegal use and misrepresentation of calling line information. Where it is found a call is not compliant with our policies the call is blocked at source.

Voiceflex monitor traffic generated for any misuse of our network including the use of invalid/restricted or unowned CLIs or disruptive robocall practises. We closely engage with other carriers and networks to restrict and remove troublesome automated diallers.

Voiceflex will act quickly in the event of any reports of non-compliant activity sourced form our network.

Voiceflex