

BECLOUD SOLUTIONS LTD

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United Kingdom

ROBOCALL MITIGATION PLAN

BeCloud Solutions LTD is a service provider for customers using its platform. Each customer is verified in terms of service provided, company information, locations and contacts. When purchasing services, all customers sign an agreement relating to the service and activity they are providing.

Regarding voice services, we partner with voice service providers who will provide STIR / SHAKEN call signing. All of them are currently registered on RMDB.

For this reason BeCloud Solutions has a low risk of illegal robocalls occurring on our network as we only sell voice services to customers using our platform.

Most of our customers use the service for incoming calls and do not make telemarketing calls.

BeCloud Solutions operations team is able to receive alerts when suspicious traffic patterns are detected on our voice provider partner networks. Even our partners are able to detect and block illegal voice traffic if not compliant with legal regulations.

For all the voice services, we also have full access and control what Customers do on our platform to ensure illegal robocalling occurs. We are able to trace and control every single call and eventually block the access to the public phone network.

In general following policies are in place to mitigate and stop robocalling traffic:

- We work with all Voice Carriers that provide STIR / SHAKEN call signing
- All outbound calls must contain correct caller information, telephone number and caller id
- No excessive or short dialing is allowed
- No outbound auto dialers are allowed
- All customer configurations are completed by BeCloud Solutions staff

- All customers are manually vetted and approved by BeCloud Solutions staff
- If Robocalling is found we have the ability to stop the outbound calling of those calls coming from that customer or voice carrier circuits.

BeCloud Solutions has taken all reasonable measures to ensure that robocalling does not occur on our network, and work with voice partners and the FCC to investigate and eventually perform traceback requests.