

Anti Robocall measures

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The following measure is in place to avoid fraudulent and robocalling in Connectel environments.

- a) Destinations blocks: hinders the callee from performing calls towards unsafe or non-allowed destinations. For an example a customer based in Germany can only perform calls to Germany unless a change request is submitted by the customer.
- b) Cost limits: hinders the callee organization from performing calls exceeding a limit of cost. For an example a customer may only be allowed to perform calls up to an expense of 100 USD per day.
- c) Anti-spam implementations
- d) Behavioral analysis: Automatic analysis and reporting of behavior changes in telco communication
- e) Routines for managing abuse reports
- f) All customers have signed agreements which outline their responsibilities, ethics and law compliance.

2024-04-18 Update

The above anti-robocall measures previously submitted are still valid and enforced.