



## ROBOCALL MITIGATION PLAN

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Name of company covered by this certification: Precision Communications, Inc. (dba PCI Broadband)

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PCI Broadband has completed partial implementation of STIR/SHAKEN, and does have robocall mitigation features in place.

**Extension:** Under Section 64.6304, PCI Broadband has an extension until June 30th, 2023 to complete RMD implementation, as it has fewer than 100,000 subscribers.

**Robocall Mitigation:** On outbound calls, PCI Broadband acts aggressively to prevent Robocalls.

- PCI Broadband directly limits the number of concurrent calls that any user or organization can make.
- PCI Broadband does not allow modification of outbound caller-id by its users to be for numbers that they do not own or operate.

Additionally, PCI Broadband verifies subscribers on an ongoing basis:

- Company's customer base is overwhelmingly residential and SMB, who do not generally generate robocalls, and are restricted to a service profile, dramatically restricting their ability to do so.
- Customers are generally well-known as individual organizations, including business and contact verification.
- PCI Broadband's terms of service do not allow customers to resell services, and allow for immediate termination or call restriction when abuse is detected.

**Traceback:** PCI Broadband will gladly and aggressively respond to any traceback request from the FCC, law enforcement agency, or industry consortiums, and will work to eliminate and block all such calls.

Signed David J Wainwright [electronic signature]  
Vice President