

Yoji is a low volume provider with less than 500 endpoints. We are a boutique firm only working with clients that have a relationship with a partner company that provides IT Managed Services.

We are currently evaluating STIR/SHAKEN consultants to seek the viability of implementing it with our systems. If costs permit and we are required to comply, we will implement within the 2024 calendar year.

Yoji Inc. is committed to rooting out the annoyance and criminal nature of robocalling. We are doing our part in ensuring our customers are not utilizing our service as a medium to generate robocalls.

What we are doing:

- We control the caller ID used for all extension on our network. In doing so, we only allow the CID for numbers purchased and owned by the specific client. Clients are unable to modify these settings themselves. We have not allowed, nor will allow, any spoofing of numbers on our system as it is unethical and illegal.
- We use IP filtering to only allow our customers to connect to our system from known locations, whether it is their office or select home locations. We do not allow connections outside of approved IP List using 3 different firewalls and complex secrets to control access.
- We use Bandwidth as our only SIP trunk provider. Bandwidth is STIR/SHAKEN compliant and monitors outbound calls on our behalf.
- We do not accept call centers as a customer. We only work with customers we have vetted and is using our service for legitimate office use. We only accept low call volume businesses on our network who we have done business with other entities.
- We monitor the call volume of our customers based on minute blocks. Should we see a high usage, we will contact the customer to find out what they are doing on our system and remove them should they be using for other means than the contract dictates.
- We work closely with our provider, Bandwidth who is STIR/SHAKEN compliant, to ensure our call volume remains level and does not exceed a set threshold.
- We have a single server hosted at AWS and we monitor usage real time through an operator panel.

We are committed to working with local and federal employees should we be contacted to root out any potential violators using our system and will respond within 24 hours to mitigate such breaches.

Our office is virtual and our server is hosted on AWS.

Regards,



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