



W. Metts Engineering Co. Robocall Mitigation Plan

Overview

W. Metts Engineering Co. is a small engineering firm operating in Branchville, South Carolina. We are integrating a voice plan under 47 CFR 64.6304.1. Our goal is to provide and accommodate current and new customers as we progress towards future goals. We fully understand and comply with the STIR/SHAKEN and FCC policies.

Enforcement

We will hold the customers and businesses accountable for their actions by taking the proper techniques if a violation is committed by them or against them. We will respond within a 24 hour period to any requests that are made. We will cooperate with the FCC, law enforcement, and The Industry Traceback Group if a violation is committed.

Traceback

W. Metts Engineering Co. will cooperate with The Traceback Community, the FCC, and law enforcement to investigate and stop any illegal robocallers that are using our service to originate calls against our customers. W. Metts Engineering Co. commits to responding to all traceback requests from the commission, law enforcement, and The Industry Traceback Consortium, within a twenty-four hour period.

Know Your Customer

We know our customers and businesses that are subscribed to us. We monitor the traffic and speed for each customer and businesses. We also take the initiative of asking security questions when making changes and or activating a new service.