

Robocall Mitigation Plan (RMP)

Date: August 25, 2025

Company Name: MakroDepot LLC

RMD File No.: RMD0007602

Compliance Contact:

J. Omar Huiracocha, Compliance Officer,

info@makroit.com, 305-340-2636 ext 101

1. Introduction

MakroDepot LLC provides IT services and voip service solutions. We are committed to ensuring that our network is not used to transmit unlawful robocalls. This Robocall Mitigation Plan (RMP) describes the steps we take to prevent and address illegal traffic in compliance with 47 CFR § 64.6305.

2. Customer Vetting Procedures

- Identity Verification: All new customers must provide valid government-issued identification, proof of address, and corporate registration (for businesses).
- Know-Your-Customer (KYC): We conduct checks against industry blacklists and databases of known robocallers.
- Service Agreement: Our contracts explicitly prohibit the transmission of unlawful robocalls. Customers violating this are immediately suspended.

3. Traffic Monitoring & Analytics

- Call Analytics Tools: MakroDepot uses internal SIP traffic monitoring tools and third-party platforms to identify high-volume and suspicious call patterns.
- Real-Time Monitoring: Automated alerts flag unusual activity (e.g., short-duration spikes, repetitive dialing).
- Manual Review: Compliance staff investigate flagged accounts daily and take corrective action if needed.

4. STIR/SHAKEN Implementation

- MakroDepot has partially implemented STIR/SHAKEN on the IP portions of its network.
- Calls that cannot be signed under STIR/SHAKEN are subject to additional mitigation procedures. A full implementation plan is under development.

5. Traceback Cooperation

- MakroDepot commits to responding to traceback requests within 24 hours.
- Our compliance officer coordinates directly with the Industry Traceback Group (ITG) and FCC representatives when needed.

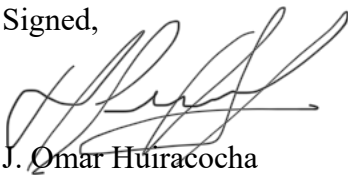
6. Upstream Provider Management

- We require contracts with upstream providers that include robocall mitigation obligations.
- Providers are vetted for FCC compliance before interconnection.

7. Ongoing Compliance and Updates

- This plan will be reviewed and updated annually, or as required by FCC rule changes.
- A dedicated compliance officer ensures timely responses to FCC inquiries and maintenance of RMD certification requirements.

Signed,

A handwritten signature in black ink, appearing to read 'J. Omar Huiracocha', written over a horizontal line.

J. Omar Huiracocha

Compliance Officer, MakroDepot LLC
28738 SW 134 Ct, Homestead, FL 33033