

Robocall Mitigation Plan February 2024

T4 Telecom LLC (d/b/a T4 Technology Solutions) hereby submits this Robocall Mitigation Plan to the Federal Communications Commission (FCC) pursuant to the requirements set forth in 47 C.F.R. §§ 64.6303-6305,

Caller ID authentication.

T4 Telecom LLC has implemented the STIR/SHAKEN authentication framework on a portion of its network and all calls it originates on that portion of its network are compliant with 47 CFR § 64.6301(a)(1) and (2).

T4 Telecom is compliant with the IP portion of its network using third-party services.

Commitment to Responding to Traceback Requests

T4 Telecom LLC is committed to responding fully within 24 hours to all traceback requests from the commission, law enforcement, and the industry traceback consortium. T4 Telecom, LLC will continue to cooperate with such entities in investigating and stopping all illegal robocallers that use T4 Telecom's services to originate, or carry calls.

Efforts to Prevent Originating Illegal Robocall Traffic as Part of a Robocall Mitigation Program

All T4 Telecom LLC subscribers are reviewed by a technical implementation engineer prior to being granted access to our voice network and are evaluated not to be engaging in any robocalling activity.

Traffic is regularly monitored for indications of robocalling activity. Any traffic that is identified is then reviewed with the end user to determine the nature of the traffic. In the event the traffic is determined to be robocalling, the end user's access to our network is suspended until the user disengages in the activity. If the end user is found to be engaging in robocalling a second time then their access to our network is terminated without the option of being reinstated.

Subscribers are only permitted to use assigned numbers for outbound Caller ID.

T4 Telecom's Terms Of Service and Acceptable Use Policy strictly prohibit automated dialing/robocalling.

If T4 Telecom learns that its systems or network is being used to carry unlawful traffic, it will immediately investigate and mitigate any unlawful activity.

T4 Telecom knows all of its upstream providers from which it exchanges traffic, and has confirmed all are listed in the Robocall Mitigation Database. Identification information including business name, location, contact persons, state of incorporation are maintained for all upstream providers.