



VoIP Route Robo Call Mitigation Program

Pursuant to 47 C.F.R. § 64.6305, VoIP Route submits this report on its implementation of the STIR/SHAKEN call authentication framework and its compliance with 47 CFR § 64.6301(a)(1) and (2). This report describes the status of its implementation of STIR/SHAKEN and the practices and procedures VoIP Route have in place to mitigate illegal robocalls as of December 20, 2024.

Know Your Customer

We follow the best practices for vetting caller identity described by the NANC Call Authentication Trust Anchor Working Group including but not limited to subscriber vetting and outgoing caller identity validation.

(<https://docs.fcc.gov/public/attachments/DOC367133A1.pdf>)

Traceback

We respond to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal robocallers that would possibly use our service to originate calls.

Robocall Mitigation Program

VoIP Route is a customer of VoIP Innovations and uses their STIR/SHAKEN network infrastructure for voice traffic

VoIP Route controls all caller id name services on our network and caller id must match the registered account

VoIP Route actively monitors and reports short call duration

VoIP Route does not allow outbound auto dialers

VoIP Route completes all customer configurations on our network

VoIP Route has the ability to stop all outbound calling if robocalling is identified

VoIP Route is committed to prevent and mitigate illegal robocalls

VoIP Route voice traffic that originates on our network is subject to our robocall mitigation program

Robocall Mitigation Plan Updates

VoIP Route is changing our original filing based on additional information that has been brought to our attention. We continue to work with VoIP Innovations, BiCom Systems and additional 3rd party vendors to better understand the requirements of STIR/SHAKEN and 47 C.F.R. § 64.6305. We will continue to upgrade our network and our services as required. We will continue to update our filings as our status changes.

VoIP ROUTE INC

12485 SW 137th AVE STE 212, MIAMI, FL 33186 (305) 602-3780

WWW.MYVOIPROUTE.COM