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Federal Communications Commission
45 L Street NE
Washington, DC 20554

Subject: Robocall Mitigation Database

To Whom It May Concern:

Halloo Communications is a provider of inbound call services to small businesses in the USA and Canada. Its services include inbound virtual call-center and voicemail services. We do not offer “predictive dialing” or other such programmatic outbound call services. Halloo does not provide VoIP dialtone services nor does it provide “application programming interface” (API) services to facilitate machine initiated calls.

At this time, Halloo does not implement STIR/SHAKEN protocols and commits to responding to traceback requests and stopping robocallers.

Steps that Halloo implements to thwart robocallers and other users operating in bad faith include:

- Immediate termination of any customer or user of the Halloo service using falsified payment information
- No dialtone services via VoIP telephones
- No SIP / VoIP gateway or relaying services
- Outbound calls to subscribers originate exclusively from our software using Caller-IDs provided to us by our long-distance carriers
- Extensive usage auditing of call logs to detect suspicious or illegal activity

Halloo is committed to aiding the Commission and relevant authorities in ending the scourge of robocalling and is happy to assist if questions arise.

Sincerely,

Jim Y. Li
CEO, Halloo Communications, Inc.