

JCC Jefferson County Cable

BDC Blue Devil Cable

Serving the Community
116 S 4th Street, Toronto OH. 43964

February 26th 2024 "Revised October 28th 2024"

Jefferson County Cable and Blue Devil Cable are affiliated in that they have the same owner "A single individual" They are separate companies that are managed out of the same office. There is no parent company or other subsidiaries, or principal(s) that exercise control.

Robocall Mitigation Plan

Alianza, Inc. (Alianza) is Jefferson County's underlying voice services provider. Accordingly, Jefferson County relies on procedures, policies, and safeguards implemented by Alianza to ensure that Jefferson County's residential and business customers are sufficiently protected against robocall and spoofing activities.

Traceback

Jefferson County responds to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and will cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls.

STIR/SHAKEN

Jefferson County was compliant to STIR/SHAKEN requirements through its underlying carrier (Alianza) certifying all outbound calls using their certificate and validating all inbound certificates.

The remainder of the voice traffic that Jefferson County originates on its network is subject to Alianza's robocall mitigation program described below.

Robocall Mitigation Program

"See Attached Alianza Robocall Mitigation Plan."

Alianza's platform prevents users from "spoofing" CallerID by only allowing accounts to use telephone numbers that they own as CallerID (which is the primary technique used by illegal robocallers). Alianza also monitors Jefferson County's outbound voice traffic to alert for spikes in usage to be investigated for bad actors. The alerts identify calling patterns that would indicate robocall activity, such as an unusual number of calls from a telephone number and/or an unusual number of short duration or incomplete calls. The software also provides alerts where the calling number is invalid, unallocated, on a Do Not Originate list, in the FCC consumer complaint database or has a poor reputation. There is an immediate investigation of any identified calls to determine if the caller was attempting to originate unlawful robocalls. If it is determined that the caller was attempting to originate unlawful robocalls, then Jefferson County either warns them to stop or terminates their service, as appropriate pursuant to its Acceptable Use Policy.

Best Regards;

Bob Loveridge
GM/Director of Operations
Jefferson County Cable/
Blue Devil Cable