

Interaction Force provides DID's to companies. We collect the traffic from other carriers and reroute the calls to the final facility answering the calls.

The DID's are rented from US phone number providers. Our way of working:

- 1) We rent US phone numbers from US providers. We act as reseller of those phone numbers to our final customers
- 2) US citizens call our clients through US phone numbers rented from US Providers
- 3) We collect the calls to these numbers on our infrastructure and reroute them to the final facility where our customers are answering the calls
- 4) Calling party number is not changed and send to our customers

On outbound, each call needs to be accompanied with a CLI, CLI that is a number that has been purchased via our reseller program.

Only STIR/SHAKEN compliant operators are used to perform outbound calls.

Procedure and protection measures for outbound:

- 1) End customer must have sufficient funds on his balance to be able to make calls, balance is limited to avoid fraud/mass calling actions
- 2) Only whitelisting customer ip-addresses are allowed to initiate calls via our infrastructure
- 3) Calls can only be initiated via our applications. Identification on user level is needed. Every call (tentative) can be traced down to the user account that initiated the tentative