

Robocall Mitigation is handled in a variety of ways. We partner with our carriers to identify and flag suspicious calls. We do not have an open API that permits robocall such that our infrastructure requires numbers to be dialed. We comply fully with all law enforcement and Commission requested tracebacks as required. We follow-up with flagged numbers and work with our carriers to establish appropriate caller IDs and work directly with our customers to have their numbers registered appropriately and to flag spam. We are currently implementing an updated infrastructure that will allow the implementation of Stir/Shaken protocol for all of our accounts post-migration to this revised pbx.