

Robocall Mitigation Policy

08/01/2026

Exterior Networks, LLC

I. Overview

Exterior Networks LLC is a small, Internet services provider based in Kingman, AZ that serves businesses and government agencies. Exterior Networks offers monthly managed VoIP services to our regional customers. We bundle phone services, (VoIP, phone hardware and support) as a monthly service. Currently we have 15 active VoIP customers.

In the online FCC Robocal Mitigation Database, we selected certification option 3

Option 3: No STIR/SHAKEN Implementation – Performing Robocall Mitigation. The filer certifies that it commits to respond to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls, and that none of the voice traffic that originates on its network is authenticated with STIR/SHAKEN, and that all of the voice traffic that originates on its network is subject to a robocall mitigation program. The filer also certifies that the attached searchable PDF details the specific reasonable steps it has taken to avoid originating illegal robocall traffic as part of its robocall mitigation program, and, if applicable, the type of extension or extensions it received under 47 CFR § 64.6304.

II. General Prohibition Against Illegal Robocalling

General Prohibition Against Illegal Robocalling; Exterior Networks LLC end user services are subject to restrictions contained in its published legal notices and all executed services orders include the requirement that service is provided pursuant to its terms of service (“TOS”) requirements. Its existing TOS prohibit activities normally associated with Robocalling including, but not limited to:

- providing altered, deceptive, or false information about the identity of the sender or the origin of a message or phone call;

- violating any applicable local, state, or federal law; using the Experior Networks LLC., service to engage in or in connection with fraudulent activities

In addition, the company is updating its TOS to expressly reference the prohibition on robocalling and all current subscribers will receive notice of the publication of its updated TOS. Experior Networks LLC end users are notified that Experior Networks LLC may take action up to suspension or termination of service for violation of the TOS.

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III. Know Your Customer

Experior Networks LLC utilizes the mitigation technique of “Know Your Customer.” Experior Networks LLC, is a long established service provider that maintains a close relationship with its subscribers. Our customer base is businesses & government agencies in the tri-state region of Arizona, Nevada & California. Every customer that we sign we have professional relationships, and many times personal relationships, and we always go on premise where we install any of our services.

IV. Network Monitoring

Experior Networks LLC actively monitors the VoIP traffic looking for call patterns indicative of potential illegal robocalling. Additional capabilities are always being added to help identify suspicious activity.

Experior Networks LLC utilizes Solar Winds Orion Monitoring software that affords us real- time monitoring of traffic and will flag call patterns indicative of potential illegal robocalling. Additionally, our virtual-machine provider, Login, Inc of Tucson AZ, monitors all traffic into and out of their servers and will disable any server with flagged call patterns.

V. Network Security

We require all VoIP customers have a static WAN IP. Only UDP VoIP traffic going between the VoIP Service Provider WAN IP on the on-premise phone system WAN IP is allowed. All SIP Trunk passwords between Service Provider and the phone system are unique and randomly generated with strong password.

VI. Traceback and Enforcement Cooperation

Experior Networks LLC, will actively cooperate with the traceback community including the FCC, law enforcement, and The Industry Traceback Group (ITG) to investigate and stop illegal robocalls. Experior Networks LLC., will dedicate sufficient resources to provide prompt and complete responses to traceback requests.

Experior Networks LLC, Christopher J Henshaw, CEO