



Robocall Mitigation Plan

Think VoIP Services relies entirely on Bandwidth.com as it's wholesale SIP provider to properly accomplish STIR/SHAKEN requirements and has been told by their account management team with Bandwidth that they are in compliance with the FCC regulations on STIR/SHAKEN.

Internally, Think VoIP Services, attempts to prevent the utilization of its PBX/SIP system by robocall solutions in several ways:

- Restriction of use of PBX and thus SIP services to expected PBX usage only
- Utilization of security policies which do not allow unauthorized users admin access to systems
- Prevention of client administrators to SIP trunking information thus preventing them from attempting to utilize SIP trunks directly
- Daily reporting/review of previous days SIP trunk utilization in minutes per client for anomalies

Cloud Based Business Phone Solutions