

Customer identification of upstream sources of illegal robocalls and willingness to comply with traceback requests will be enforced as part of the terms of service. RDE Technologies will require customers (including enterprise and wholesale customers) to identify “upstream” sources of illegal robocalls calls on their networks, and to identify their own customers who originate illegal calls. Failure to comply with these terms of service will result in action against the customer including, but not limited to, penalty fees and account termination.

RDE Technologies will make a commitment to respond to traceback requests and cooperate with authorities investigating and stopping illegal robocalls.

We will examine any reports and investigate and identify the source of the calls.

We may block complete or partial traffic from customers based on the feedback received from our terminating carriers.

RDE Technologies and its subsidiaries and affiliates will continue to monitor and evolve its response approach to deal with any such illegal robocalls.

RDE Technologies stands ready to cooperate with law enforcement and investigative bodies that initiate traceback requests. The company will respond to lawful requests from state attorney general’s office, the Commission, industry traceback groups, and local law enforcement.