



109 Builders Court
Boiling Springs, SC 29316
vowinc.com

September 23, 2021

Federal Communications Commission
45 L Street NE
Washington, DC 20554

To Whom it May Concern,

Please accept this letter as part of our company's Robocall Mitigation filing. **Vow** appreciates and compliments the FCC for establishing new programs to reduce the excessive amount of unwanted robocalls within our communications infrastructure. These programs are critical to maintaining trust in our communications, effectiveness of our time, and individual sovereignty.

Our established business policy is that we only deliver calls for clients with whom we have verified contractual business relationships with and for whom we have required them to prove that they are who they say that they are before delivering a call on their behalf. Further, we then only use the client's caller ID or CallerID received during an incoming call if forwarded.

Finally, we work with our clients to manually opt out anyone who no longer wishes to receive calls from one of our clients' and then prohibit any further calls from being delivered to a phone number that has opted out.

Traceback: We respond to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.

Best Regards,

Clifton Simmons Jr