



REF: ZYMOS Computer Systems Inc, (DBA ZiD Internet) STIR/SHAKEN Implementation Status – Robocall Mitigation.

Robocall Mitigation Plan

ZiD Internet is a foreign voice server provider located in the Montreal, (Quebec) Canada area. We rely on third-party carriers to terminate all US calls. All these carriers are all listed in the FCC's Robocall Mitigation Database.

We are working with all these carriers to verify that calls are signed properly for STIR/SHAKEN.

Know Your Customer

ZiD Internet has a strong KYC policy with procedures that enable us to understand and evaluate our customers.

We always verify the identity of our potential customers before starting any business relations.

All traffic from existing customers is monitored for patterns of known abuse.

Trace-back & Compliance

All calls made through our network are logged and we can trace back any call to the originating customer if required. ZiD Internet has a zero-tolerance policy when it comes to potential fraud, scam and robocall activities.

ZiD Internet commits to respond to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with them in investigating and stopping any illegal robo-callers that use our service to originate calls.

For any law enforcement request, please contact us at abuse@zid.com.

Sincerely,
Management Team
ZiD Internet