



T1 Company Robocall Mitigation Program

23130 Miles Road
Cleveland, OH 44128

T1 Company is a small company with a small customer base that does not offer large volume/capacity connections. We are committed to robocall mitigation and assistance in any effort to trace calls.

- T1 Company only originates traffic from known customer(s) and we do not allow anonymous connections.
- T1 Company does not offer automated connections or signups
- T1 Company is fully committed to cooperate in any investigation by mitigation efforts
- T1 Company has policies to terminate customers based on abuse in our Terms of Service
- T1 Company reviews our customers (new and existing) for identification and physical location and to identify individuals that are points of contact for the customer.
- T1 Company does not offer any services that enable large volumes of outbound calls.
- T1 Company assigns phone numbers to customers and only accept connections from hosted endpoints.
- T1 Company blocks all calls that are not originated from registered devices on our network.
- All trace back requests will be logged in our system and assigned to an engineer for investigation.

Due to Lumen being the only upstream carrier we may not be required to participate but we are committed to all robocall mitigation efforts.

T1 Company is:

1. committed to mitigating illegal calls.
2. committed to responding to requests from the Industry Traceback Group to trace suspect calls for mitigation efforts.
3. cooperative in investigation and stopping any illegal robocallers.

Contact Information for Access to Engineers for Tracing

Phone: 216-255-3098 opt 1
Email: noc@t1co.com