

The following policies apply to all customers and/or prospective customers of IKN Incorporated and comprise our Robocall Mitigation Plan to avoid originating illegal robocall traffic from our network:

1. **CONTRACT REQUIREMENT:** IKN only processes traffic from their own hosted voice business customers and as such does not allow wholesale traffic and can control any use of dialers or robocall traffic which is strictly prohibited.
2. **CUSTOMER DISCLOSURES AND CONFIRMATION:** All customers are required to disclose certain information about their business such as physical location, contact personnel, state/country of incorporation or business formation, federal tax I.D. or non-USA government I.D. They must also disclose the practices and nature of their business. We endeavor to know the precise type of traffic which originates from each customer and exact type of services they provide. IKN investigates each Customer's claims to verify accuracy before accepting them as a customer.
3. **MONITORING AND TRACEBACK:** IKN monitors its system diligently and will investigate any suspicious traffic. We act promptly when we detect traffic which appears to be robocall activity to ensure it has been preauthorized as "legal" (i.e. authorized political, non-profit, reverse 911 or fully-opted-in traffic). In the event IKN receives a Traceback request for an illegal robocall, we act on it immediately, request a specific and detailed explanation from our customer(s) and insist on immediate corrective action. We timely respond to all Traceback request from authorities. If corrective action is not timely provided by our customer, IKN takes whatever action is necessary to prevent recurrence of the event(s).
5. **FOREIGN SOURCES OF TRAFFIC:** IKN does not have non-USA customers and will not allow foreign companies to originate traffic through the IKN network
6. **ROBOCALL MITIGATION DATABASE:** No later than August 28, 2024, IKN Incorporated will require all its wholesale customers to be registered with the Robocall Mitigation Database. Those wholesale customers not registered with this database will not be allowed access to our network.
7. **CALL BLOCKING:** IKN blocks all calls originating from numbers known to us to send illegal robocall traffic and/or calls destined to specific phone numbers as appropriate for robocall mitigation.
8. **LAW ENFORCEMENT COOPERATION:** IKN cooperates fully with investigative authorities, industry traceback groups, the FCC and the official consortium designated to lead private traceback efforts. We have a single contact individual designated to handle all traceback requests and coordinate with outside investigations.