

Date:06 September 2025

Robocall Mitigation Program – Teleprime

1. Customer Vetting

Teleprime requires its customers to submit valid business credentials prior to account activation. This includes government-issued identification and EIN or corporate documentation. We review all new applications to ensure they represent legitimate businesses with a valid need for voice services. Customers who cannot provide sufficient documentation or are deemed high-risk are rejected.

2. Traffic Monitoring & Controls

Teleprime continuously monitors call traffic patterns to identify unusual activity, such as excessive short-duration calls, high-volume bursts, or other patterns consistent with unlawful robocalling. Systems are in place to provide alerts, which are reviewed by compliance staff.

We enforce restrictions, implement call blocking, and suspend suspicious traffic when necessary. Customers who have proven to originate unlawful robocalls are immediately suspended or terminated.

3. Traceback & Enforcement Cooperation

Teleprime participates in traceback efforts and cooperates with the Industry Traceback Group (ITG), the FCC, and law enforcement agencies. We commit to responding to traceback requests within 1 business day and provide cooperation in investigations. Our compliance includes record-keeping and internal escalation procedures to ensure rapid response. Repeat violators are permanently removed from our platform.

Certification Statement

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Teleprime affirms that it does not implement STIR/SHAKEN on its own network. Instead, we comply with FCC requirements through a robust Robocall Mitigation Program, as described above, to ensure that our services are not used to originate unlawful robocalls. This program reflects our ongoing commitment to protecting the integrity of communications and cooperating fully with regulatory requirements.