



Business Information

SIPPIO Corp., f/k/a TelAgility Corp.
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866.611.4646

FCC Filing Entity: USAC 499 Filer ID number 830962
Contact for Robocall Mitigation Issues
Adam Cole, Chief Executive Officer
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About SIPPIO

SIPPIO was established in 2014 and was built as a global, born-in-cloud solution to create a flexible, easy way to deliver voice 'as a service' natively in collaboration tools with automated applications to activate calling in minutes. SIPPIO is a complete solution designed and architected as platform to enable voice capabilities in collaboration solutions within minutes through automation, using upstream providers for dial tone.

1. Mitigation Measures for Non-STIR/SHAKEN Calls

Upstream providers

SIPPIO works with Peerless Network and Bandwidth Inc. to provision and configure phone numbers. Peerless's and Bandwidth's filings each appear in the Robocall Mitigation Database. Contact information for Peerless and Bandwidth is below:

Peerless Network
433 W. Van Buren Street, Suite 410S, Chicago, IL 888.662.7757

Bandwidth Inc.
2230 Bandmate Way, Raleigh, NC 27607 USA, 800.808.5150

Both Peerless and Bandwidth have their own STIR/SHAKEN capabilities as intermediate service providers, and SIPPIO's voice calls use their STIR/SHAKEN capabilities for forwarding. SIPPIO is an intermediate voice service provider without a STIR/SHAKEN implementation obligation. The inbound provider of the call does the inbound signing and attestation of the call. For outbound calls, the provider will assess the call prior to delivering it.

Inbound Handling

SIPPIO's service providers evaluate and will determine if incoming calls are Robocalls, and they will stop/drop any such calls.

Outbound Handling

SIPPIO's service providers evaluate the quality of the outbound call, assesses the historical usage of the DID generating the call, and assigns a "REPUTATION" score based on the received CLID. The reputation score range is between -4 and 1.

If the Reputation score is set at -4, then the call is not allowed by SIPPIO's ULC. In other cases the calls will be allowed, but some calls may arrive at their destination marked as "POTENTIAL SPAM".

2. Monitoring and Analysis of Traffic

Our platform is continuously monitored 24/7 by our dedicated Engineering team. Although our call traffic is tightly controlled, we maintain proactive oversight to detect and respond to any anomalies in call behavior — such as spikes in volume, unusual call durations, or other deviations from expected usage.



Any suspicious activity is immediately logged and investigated if it meets certain conditions, or if a complaint is filed. We have the capability to implement real-time mitigation actions such as suspending services or blocking specific caller IDs or IP addresses to prevent abuse or misuse of our system.

3. Traceback and Law Enforcement Cooperation

SIPPIO fully cooperates with all regulatory and law enforcement traceback requests. All such inquiries should be directed to support@sippio.io, where they are promptly triaged and assigned to the appropriate personnel. We aim to respond without delay — typically on the same business day — and always in a manner aligned with the seriousness and urgency of the request.

4. KYC - We know our customers

As per FCC guidelines the following steps are put into place to avoid illegal robocall traffic:

All customers of SIPPIO who use the voice service are subject to our terms and conditions and are vetted prior to receiving access to our platform through the gathering of data including prior billing information, verification of ownership of numbers, letter of authorization and signature authorizing the acceptance and use of the service. We require the customer's corporate name, address, location, financial commitment, email, service address and acknowledgement of prohibited use of the service.

SIPPIO Legal Acknowledgment

SIPPIO's [Terms and Conditions of Service](#) are provided to all partners, carriers and customers. These terms explicitly state all partners, carriers and customers are prohibited from using the Service for auto-dialing, continuous or extensive call forwarding, telemarketing (including, without limitation, charitable or political solicitation or polling), fax or voicemail broadcasting or fax or voicemail blasting. It further prohibits use of service for any unlawful purposes or inappropriate conduct including threatening, abusive, harassing, defamatory, libelous, deceptive, fraudulent, invasive of another's privacy, or any similar behavior.

Dated: February 24, 2026