
Loyalty Forge

April 1, 2024

110 Woodward Ave
Sault Ste. Marie, ON
P6A 3T7
CANADA

To whom it may concern:

Loyalty Forge implements the following protections to prevent robocalls:

1. Loyalty Forge requires customers verify their address and phone number before it may be used as a caller id.
2. Loyalty Forge positively confirms that customer use cases are compatible with our terms of use and best practices.
3. Loyalty Forge maintains an anti-spam policy limiting the types of content which are permitted to be sent.
4. Loyalty Forge works with clients to ensure that voice traffic is for legitimate purposes only.
5. Loyalty Forge works with upstream providers who implement STIR/SHAKEN to attest to a call's validity.
6. Loyalty Forge's terms of service prohibit the use of predictive dialers, unsolicited SPAM, and illegal calling.
 - a. <https://www.loyaltyforge.com/tos/>
7. Loyalty Forge will cooperate with the FCC, law enforcement, and the Industry Traceback Group on all traceback requests and investigations. And commits to fully responding to any traceback request received within 24 hours.

Sincerely,

Daniel Brosemer
President

Traceback Request Single Point of Contact

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Title: President

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