

TriTella llc. Robo call Mitigation Compliance with TRACEDAct

TriTella llc.(the“Company”) is committed to cooperating with the Federal Communications Commission (FCC), lawenforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that it learns are using our service to originatecalls or transit calls into the United States and territories.

The Companyhasfully implemented STIR/SHAKEN.

The Company commitstofullyrespondingwithin24 hours to all trace back requests from the ITG, the TPTG, the FCC, and law enforcement. The Company shall cooperate with these groups to investigate and stop any illegal robocallers from using Company’s service to carry or process illegal calls. When notified by the FCC’s Enforcement Bureau, Company shall block and report identified illegal traffic, and any substantially similar traffic, on an ongoing basis (unless Company’s investigation determines that the traffic is not illegal) when Company receives actual written notice of such traffic from the Enforcement Bureau. If Company determines that the identified traffic is not illegal, Compsany shall provide the Enforcement Bureau with an explanation as to why Company reasonably concluded that the identified traffic is not illegal, and what steps it took to reach that conclusion.

TheCompany utilizes a combination of internaltools and third-party solutions to check for Do Not Originate (DNO) numbers.In addition, the Company utilizes a combination of internal tools and third-party solutions to detect invalid phone number formats, area codes and unassigned number blocks.TheCompanyalsoutilizesdataanalytics to detectandinvestigateirregularandunexpected calling patterns, originating number use against customer profiles.

The Company uses data systems for analytics and reviews to identify illegal robocalling in addition toaKnowYourCustomer(KYC)requirementoaccess theCompany’snetworks.The process includes:

- Monitoring the network to identify suspiciou traffic patterns.
- Limiting ustomers' capacity via callper secondand/orconcurrent session limits.
- Regularlychecking call patterns for possible abusive traffic.
- All new customer sare verified with a combination of electronic and manualverification systems,creditreviews, references from trusted industry members,and previous experienceswithcustomerexecutivesandemployees.TheCompanyseverelylimitsthe capabilities of new accounts until these appropriate processes are complete.

TriTella llc,s three up stream providers from which is receives voice traffic:

[1] Sinch voice dba Inteliquent
317 Inverness Way South Ste 140.
Englewood, CO 80112
email - Stacy.Graham@sinch.com

[2] Flowroute Inc.
295 Madison Avenue,
5th Floor New York , NY 10017

e-mail - sales@flowroute.com

[3] Telnyx LLC
311 W Superior St. Suite 504
Chicago, IL 60654
e-mail - sales@telnyx.com

the company reserves the right to refuse traffic from any party at any time where robocalling or use of originating numbers that are not valid or they are not authorized to use has occurred or is suspected. The Company is able to block the originating number(s), terminating numbers(s), trunk(s) or customer, including termination of customer relationship to prevent robocalling, invalid originating number or spoofed origination number transiting the Company's networks.