

Spring IT Services - Robocall Mitigation Program Description

Spring IT Services is a Voice Service Provider originating calls for end-users using SIP trunking provided by Telnyx. All calls originating from our network are fully STIR/SHAKEN compliant, with Telnyx implementing STIR/SHAKEN on all calls carried via their network.

Our robocall mitigation program includes:

1. Verification of Client Legitimacy: We maintain procedures to verify the identity of clients and ensure that calls are legitimate before placing them on the network.
2. STIR/SHAKEN Authentication: All calls originating from our network are signed with STIR/SHAKEN certificates in compliance with 47 CFR 64.6301(a)(1) and (2).
3. Traceback Requests: We commit to responding fully within 24 hours to all traceback requests from the FCC, law enforcement, and the Industry Traceback Consortium.
4. Cooperation: We actively cooperate with authorities to investigate and stop any illegal robocall traffic using our services.

Spring IT Services ensures that all calls originating on our network meet FCC compliance requirements through a combination of internal procedures and Telnyx's STIR/SHAKEN implementation.

Responsible Contact:

- Name: Amin Hirani
- Title: Owner
- Company: Spring IT Services
- Address: 25706 Golden Bell Dr Spring, TX 77389
- Phone: 281-767-9070
- Email: amin@springitservices.com